



Consultation on proposed changes to bus route 46 in Camden

Summary of responses

August 2010

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1. Introduction

London Buses consulted stakeholders and the public on proposals to change route 46 in the Camden Street area. The consultation took place from January to March 2010. This report explains the background to the scheme, the consultation and summarises the responses.

This change would only affect the southbound buses towards Farringdon Street which would use St. Pancras Way instead of Camden Street. Northbound buses would continue to use Royal College Street.

There have been community requests for a bus service closer to the residential areas near St. Pancras Way. It is relatively remote from the current bus network. The proposed 46 re-route would serve roads in this area which are not currently served by buses. It would also improve bus connections to Kentish Town. Previous meetings with local ward councillors and residents association have contributed to the development of this proposal.

We proposed to re-route the 46 bus southbound along Royal College Street, St Pancras Way, Pancras Road then back on to its current line of route.

The stops on Camden Street are used by 450 passengers per weekday.

It would mean Camden Street would no longer be served by buses some of these passengers would find new stops on St. Pancras Way convenient but others would have a longer walk. Camden Street is also close to Bayham Street. This is served by several routes including route 214, which also gives links to Kentish Town and Kings Cross. A careful consultation which outlines the reasons for the proposed change and its possible effects was required.

2. The consultation

The public and stakeholder consultation ran between 25 January and 5 March 2010. It was designed to enable TfL to understand local opinion about the proposed change.

The potential outcomes of the consultation were:

- To decide the consultation raises no issues that prevent us from proceeding with the scheme as originally proposed
- To modify the scheme in response to issues raised in consultation
- To abandon the scheme as a result of issues raised in the consultation.

2.1 Consultation objectives

The objectives of the consultation were:

- To give stakeholders and the public easily-understandable information about the proposals and allow them to respond.
- To understand the level of support or opposition for the service.
- To understand any issues that might affect the route of which we were not previously aware.
- To understand concerns and objections.
- To allow respondents to make suggestions.

2.2 Who we consulted

We considered who might be affected by the new route before deciding who to consult. The consultation was intended to seek the views of people who lived near to the proposed route change and of other potential users. In order to achieve this, we decided to target households and businesses on all of the roads which route 46 would serve under the proposals, as well as those on Camden Street which would no longer be served by route 46. We decided to consult more widely also, to capture the views of current users of the route by advertising in the local council magazine. We also consulted stakeholders including the local Boroughs and London TravelWatch.

2.3 Consultation material, distribution and publicity

We produced a full page advertisement in the Camden Life magazine, advertising the proposed change

The advertisement invited people to respond by using an enclosed pre-paid reply slip, by emailing customerservices.buses@tfl.gov.uk, by using the TfL website, by post or by calling Customer Services on 0845 300 7000.

We also posted information on the bus stops in the area with details on how to give views on the proposed changes.

The same information was also available on the TfL website. People could respond on the reply slip included in the magazine, via the form on the website, or by letter,

telephone, textphone or email. Braille, audio and large font versions of the consultation material were available, as was a translation service to other languages.

The consultation details were also given to the local press and appeared in the Metro newspaper.

2.4 Meetings and site visits

TfL staff discussed the proposals at public transport liaison meetings with Camden Council prior to the consultation in order to discuss the proposals with officers and other local stakeholders.

We held a route test, on 23 July 2009 where a bus was driven along the entire proposed route. This was attended by various TfL staff, a local ward councillor, Camden Council officers, and the Metropolitan Police. The route test concluded that the bus could safely use the proposed roads together with the introduction of bus stops. Potential locations for new bus stops on St Pancras Way were identified at the northern end near Chichester Court and in the vicinity of the Royal Mail Sorting Office at the southern end. However a suitable stop location in close proximity to Barker Drive and the Elm Village Estate was not identified. In order to safely introduce a stop here modifications to cycle facilities would be required.

3. Responses from members of the public

There were 232 responses to the consultation, 226 from individuals and 6 responses from stakeholders. Individual responses are summarised below; stakeholder responses are summarised in section four.

We asked three questions relating to the proposal and provided a tick box selection on how the proposals may change peoples travel patterns. We also invited respondents to add further comments. The results are summarised below.

Public consultation results

Do you currently use the 46 service?		
Yes	190	84%
No	30	13%
No Answer	6	3%
Total	226	100%

Would you use the service if it was changed?		
Yes	142	63%
No	66	29%
No answer	18	8%
Total	226	100%

Would the change encourage you to use public transport more or less		
More	101	44%
Less	76	33%
No answer	49	23%
Total	226	100%

We asked how the proposals would affect people's journeys if the proposals were implemented. Respondents could tick as many answers that were applicable to their circumstances.

	Number of Replies	Percentage of replies
Won't change my journey	48	21%
Would bring the bus closer to my home / work / shops	94	42%
Would take the bus further away from my home / work / shops	65	29%
Make my journey easier	84	37%
Make my journey harder / longer	64	29%
Provide an easier bus stop	73	32%
Provide more difficulty using bus stops	55	25%
Take the bus away from my local services	47	21%
Bring the bus to local services	42	19%

3.1 Road analysis

We consulted using a borough-wide magazine that is distributed to all households, libraries and council offices. Over 16,000 properties in the 3 wards of Camden council that were affected by the proposals also received a reply card placed in the magazine for respondents to be able to provide us their views.

Below is a breakdown by road of the views expressed for roads with four or more responses. All responses have been taken in to account when analysing the consultation.

Of the 226 replies received, 60 replies, (26%), did not have any address details so could not be included in the road analysis.

Road Name	Number of replies	Current 46 users	Number who would continue to use 46
Camden Street	12	11	1
St. Pancras Way	6	6	6
Royal College Street	8	7	5
Agar Grove	4	3	4
Barker Drive	4	4	4
Bartholomew Road	5	5	4
Rochester Square	5	5	4
Rosendale Way	6	5	5
Sub-total	50	45	33
All other roads	116	75	51
Total	166	120	84

The table below shows the impact that the change would have on passengers' journeys if the change was made.

Road Name	Number of replies	Won't change my journey	Would bring the bus closer to my home / work / shops	Would take the bus further away from my home / work / shops	Make my journey easier	Make my journey harder / longer	Provide an easier bus stop	Provide more difficulty using bus stops	Take the bus away from local services	Bring the bus to local services
Camden Street	12	0	0	0	0	11	0	8	8	0
St. Pancras Way	6	2	6	0	6	0	6	0	0	2
Royal College Street	8	1	1	3	3	1	3	1	1	0
Agar Road	4	0	4	0	4	0	4	0	0	2
Barker Drive	4	0	4	0	3	0	1	0	0	1
Bartholomew Road	5	2	0	0	0	1	0	1	1	0
Rochester Square	5	0	4	0	3	0	4	0	0	2
Rosendale Way	6	1	5	0	4	0	3	1	1	3

3.2 Reasons for supporting the scheme:

The most common reason given for supporting the proposal was the new journey opportunities that it would provide. Some people commented that it would allow them to easily access the transport network for the first time, while others said it would make their journeys easier.

People particularly welcomed the following aspects of the route:

- Provide quicker journey to King's Cross and St Pancras Stations
- Would provide a service nearer Elm Village
- Would provide service to new developments along St Pancras Way.

Many of those who responded in favour did not give specific reasons for their support, but instead supplied comments such as "Not before time!" and "Great idea!". Some people who supported the scheme also suggested that buses should run more frequently.

3.3 Reasons given for opposing the scheme:

Take the route away from local services

The largest amount of opposition to the change was that the proposed change would take the service away from the St. Michael's Primary School and the Working Men's College on Camden Street. In particular it was thought that access for elderly people to the college would worsen.

No longer serve local stations

Whilst comments were made about a quicker journey to Kings Cross and St Pancras stations, people replied with concerns about the route no longer passing Camden Road station or that there would be a longer walk to Camden Town station.

Other reasons given for opposing the proposed new route include:

- St Pancras Way has a small number of residential properties on it and is mainly commercial property
- The proposal does not help Elm Village residents as the proposed stop is too far away

3.4 Suggested variations to route

Some respondents suggested changes or additions to the proposed route. The most common suggestions were to divert route 214 or 274 instead of route 46.

4. Responses from statutory bodies and other stakeholders

Some stakeholder responses were received as leaflets and marked as being from businesses. However, where we feel that the response represents a number of individuals or is from somewhere that generates significant numbers of visitors, we have classed these as stakeholders.

4.1 City of Westminster

The City of Westminster had no comment to make as they felt they were not affected by the proposals.

4.2 London Borough of Camden

The London Borough of Camden did not respond formally during the consultation period as they were awaiting the outcome of the consultation before reaching a final view. Discussions between TfL and LB Camden have taken place since the end of the consultation period and both are in agreement that without significant modification of St. Pancras Way a bus stop could not be safely introduced close to Elm Village.

Three Camden ward councillors replied separately, one in favour of the changes and two suggesting an alternative diversion of route 274 via St. Pancras Way to Georgiana Street or changing the route south of St Pancras to run along Judd Street.

4.3 London TravelWatch

LTW raised concerns about taking the route away from residents of Camden Street, the Working Men's college and housing estates in Crowndale Road and Oakley Square.

4.4 Others

St Michael's School

Opposed the scheme as the proposed route would mean students and parents have a longer walk to bus stops and would be crossing more roads to get to the school. We received a letter from the school as well as replies from parents raising concerns.

Working Men's College

Had concerns about the attendees of the college and the distance the new bus stops would be from the college. They felt it would have a negative impact on the college.

Elm Village Tenants and Residents Association

The residents raised concerns about the proposals. Residents of Camden Street would be losing their bus service. They provided alternative suggestions to the proposal involving other bus routes in the area. These were diverting route 214 along Camley Street, or diverting route 274 westbound along St Pancras Way, either as far as Georgiana Street, or along its complete length, and in both cases returning along Royal College Street.

4.5 Members of Parliament and Assembly Members

No replies to this stage of consultation were received from Members of Parliament and Assembly Members.

5. Copy of consultation material

This is a copy of advertisement which appeared in the February 2010 edition of the Camden Life council magazine.

HAVE **YOUR** SAY

Possible changes to the 46 bus service

We would like your views on possible changes to route 46.

We are working with Camden Council to consider running buses towards Farringdon along St. Pancras Way instead of Camden Street.

No changes are proposed for buses towards Lancaster Gate.

The idea has been developed following requests from some local resident groups and Ward Councillors.

The proposed changes would provide those travelling to and from the St Pancras Way area with a bus service that is much easier to use.

We have completed some initial investigations and are now asking for your opinions on the suggested changes to the route.

The route

We are proposing to alter the service so that buses towards Farringdon travel along Kentish Town Road, Royal College Street, St. Pancras Way and, then rejoin the existing route on Pancras Road.

Camden Street would no longer be served by route 46.

Route 214 would continue to serve the top end of Camden Street.

The proposed changes would include two stops, along the new route.

- A new bus stop between 236 Royal College Street and Chichester Court
- An existing bus stop **P** in St. Pancras Way. Currently served by route 214

A proposed new bus stop opposite the Royal Mail Sorting office in St Pancras Way would need to be looked at further, once building work has been completed at that location.

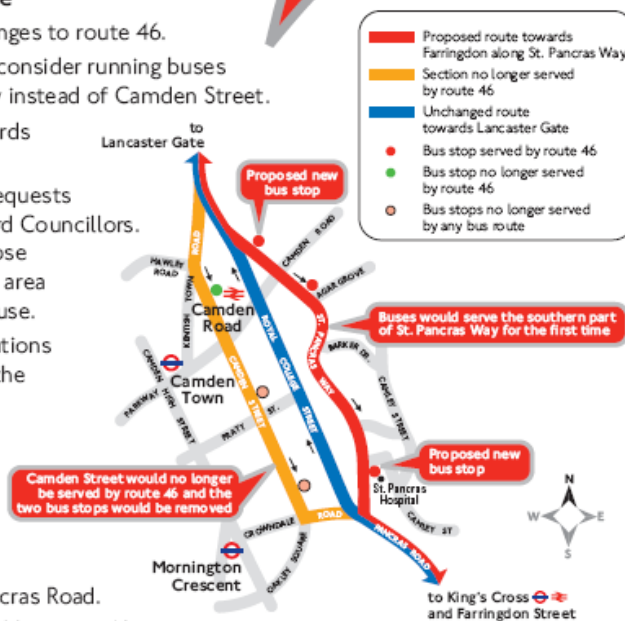
What happens next?

All responses will be considered before any decision is made.

We will then make the final decision taking in to account the consultation results and the London Borough of Camden's view, then inform everybody who provided us with contact details through the consultation exercise.

We will also publish a consultation report along with the decision on our website tfl.gov.uk/busrouteconsultation

The results and decision should be known in the summer of 2010.



MAYOR
OF LONDON

Transport for London

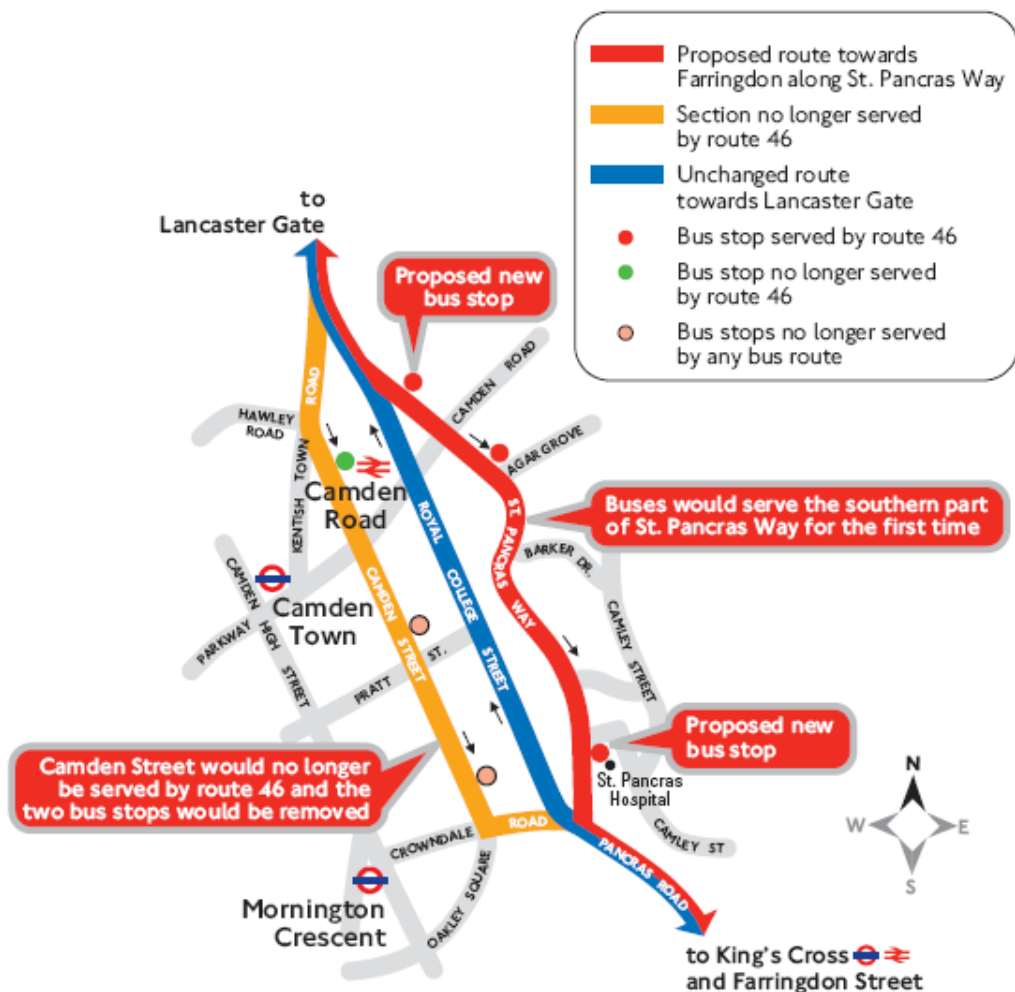


This is a copy of the notice that appeared on the 3 bus stops that would be affected by the proposals.

London Buses

Possible change to route 46

We are considering changing the 46 route towards Farringdon.
 This is to serve new housing developments in the area by bus for the first time.



Let us know your views:

- visit tfl.gov.uk/busrouteconsultation
- e-mail stengagement@tfl-buses.co.uk
- phone 0845 300 7000 for a leaflet

by 5 March 2010

This is a copy of reply card that was placed in 16,000 copies of the Camden Life magazine.

Do you currently use route 46? Yes No

Would you use the bus if it was changed? Yes No

Why? (tick all those applicable)

Won't change my current journey

Would bring the bus closer to my home/work/shops

Would take the bus further from my home/work/shops

Make my journey easier

Make my journey harder/longer

Provide an easier bus stop

Provide more difficulty using bus stops

Take the bus away from my local services

Bring the bus to local services

Would the proposed changes encourage you to use public transport more or less? More Less

Please let us know any further comments regarding this proposal?

Please write your postcode in the space below.
This will help us understand the needs of each area.

Postcode

Please write your contact details in the space below if you would like us to let you know the outcome of our decision.

Name:

Address:

Email:

Transport for London will use the data supplied on this form for the purpose described in section 1. It will not be passed on to other areas of TfL and will be deleted after the consultation period has been completed and a decision made.

Appendix A

Elected Members			
House of Commons	Frank Dobson	MP	Sutton & Cheam
House of Commons	Glenda Jackson	MP	Hampstead & Kilburn
Greater London Authority	Andrew Boff	AM	Londonwide Member
Greater London Authority	Caroline Pidgeon	AM	Londonwide Member
Greater London Authority	Darren Johnson	AM	Londonwide Member
Greater London Authority	Dee Doocey	AM	Londonwide Member
Greater London Authority	Gareth Bacon	AM	Londonwide Member
Greater London Authority	Jenny Jones	AM	Londonwide Member
Greater London Authority	Victoria Borwick	AM	Londonwide Member
Greater London Authority	Mike Tuffrey	AM	Londonwide Member
Greater London Authority	Murad Qureshi	AM	Londonwide Member
Greater London Authority	Nicky Gavron	AM	Londonwide Member
Greater London Authority	Richard Barnbrook	AM	Londonwide Member
Greater London Authority	Steve O'Connell	AM	Londonwide Member
Greater London Authority	Brian Coleman	AM	Londonwide Member
London Borough of Camden	Abdul Hai	Councillor	Ward Councillor
London Borough of Camden	Adrian Oliver	Councillor	Ward Councillor
London Borough of Camden	Alex Goodman	Councillor	Ward Councillor
London Borough of Camden	Alexis Rowell	Councillor	Ward Councillor
London Borough of Camden	Andrew Marshall	Councillor	Ward Councillor
London Borough of Camden	Andrew Mennear	Councillor	Ward Councillor
London Borough of Camden	Anna Stewart	Councillor	Ward Councillor
London Borough of Camden	Arthur Graves	Councillor	Ward Councillor
London Borough of Camden	Benjamin Rawlings	Councillor	Ward Councillor
London Borough of Camden	Brian Woodrow	Councillor	Ward Councillor
London Borough of Camden	Frederic Carver	Councillor	Ward Councillor
London Borough of Camden	Geethika Jayatilaka	Councillor	Ward Councillor
London Borough of Camden	Heather Johnson	Councillor	Ward Councillor
London Borough of Camden	James King	Councillor	Ward Councillor
London Borough of Camden	Jill Fraser	Councillor	Ward Councillor
London Borough of Camden	John Bryant	Councillor	Ward Councillor
London Borough of Camden	Jonathan Simpson	Councillor	Ward Councillor
London Borough of Camden	Julian Fulbrook	Councillor	Ward Councillor
London Borough of Camden	Keith Moffitt	Councillor	Ward Councillor
London Borough of Camden	Keith Sedgwick	Councillor	Ward Councillor
London Borough of Camden	Kirsty Roberts	Councillor	Ward Councillor
London Borough of Camden	Libby Campbell	Councillor	Ward Councillor

London Borough of Camden	Linda Chung	Councillor	Ward Councillor
London Borough of Camden	Lulu Mitchell	Councillor	Ward Councillor
London Borough of Camden	Martin Davies	Councillor	Ward Councillor
London Borough of Camden	Mathew Sanders	Councillor	Ward Councillor
London Borough of Camden	Maya De Souza	Councillor	Ward Councillor
London Borough of Camden	Nancy Jirira	Councillor	Ward Councillor
London Borough of Camden	Nasim Ali	Councillor	Ward Councillor
London Borough of Camden	Nick Russell	Councillor	Ward Councillor
London Borough of Camden	Nural Islam	Councillor	Ward Councillor
London Borough of Camden	Omar Faruque Ansari	Councillor	Ward Councillor
London Borough of Camden	Patricia Callaghan	Councillor	Ward Councillor
London Borough of Camden	Paul Braithwaite	Councillor	Ward Councillor
London Borough of Camden	Chris Knight	Councillor	Ward Councillor
London Borough of Camden	Chris Naylor	Councillor	Ward Councillor
London Borough of Camden	Chris Philp	Councillor	Ward Councillor
London Borough of Camden	David Abrahams	Councillor	Ward Councillor
London Borough of Camden	Dawn Somper	Councillor	Ward Councillor
London Borough of Camden	Don Williams	Councillor	Ward Councillor
London Borough of Camden	Duncan Greenland	Councillor	Ward Councillor
London Borough of Camden	Fazlul Chowdhury	Councillor	Ward Councillor
London Borough of Camden	Flick Rae	Councillor	Ward Councillor
London Borough of Camden	Penelope Abraham	Councillor	Ward Councillor
London Borough of Camden	Ralph Scott	Councillor	Ward Councillor
London Borough of Camden	Rebecca Hossack	Councillor	Ward Councillor
London Borough of Camden	Roger Freeman	Councillor	Ward Councillor
London Borough of Camden	Roger Robinson	Councillor	Ward Councillor
London Borough of Camden	Russell Eagling	Councillor	Ward Councillor
London Borough of Camden	Sue Vincent	Councillor	Ward Councillor
London Borough of Camden	Syed Hoque	Councillor	Ward Councillor
London Borough of Camden	Theo Blackwell	Councillor	Ward Councillor

Local Authorities

London Borough of Camden

London Borough of Westminster

Police and Health Authorities

Metropolitan Police Service

London wide stakeholders

London TravelWatch