

Appendix C – Contents

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Transport for London
Oxford Street Consultation Analysis - Phase 2
Total number of codes: 643

Question 1

Theme	Code	# Responses
Accessibility	Concern regarding loss of access and connectivity by bus (journey time, cost, interchange convenience, congestion at stops etc.)	966
	Concern about access for older people and those less able to walk longer distances or take the underground	949
	Concern about access for disabled people to Oxford Street	920
	Concern regarding access for encumbered people (e.g. shopping, push chairs, luggage)	299
	Concern regarding loss of access by taxi	223
	Concern about access for disabled cyclists	47
	Suggest drop-off spaces for disabled access	24
	Concern for loss of access to the car parks near Oxford Street (e.g. Phoenix building, Q-Park)	13
	Concern about loss of access for car users (general)	13
	Concern regarding loss of access by private hire vehicles	12
	Concern regarding the quality and frequency of the proposed mobility bus service	12
	Concern about loss of access for coaches (particularly at Marble Arch)	8
	Support the proposed mobility bus service	5
	Support scheme as it will benefit disabled users	3
	Concern over the loss of access to disabled parking	3
	Concern about loss of access to buildings and shops for utility companies	2
	Suggest introducing safe areas for people with access needs to be picked up/dropped off by taxis and private hi	2
	Confirmation required regarding the possibility for the Regent Hall Salvation Army band to march along Oxford S	2
	Queries regarding access to Oxford Street premises for building improvement works	2
	Suggest the mobility service along the street is open to all	2
Suggest implementation of Cities Unlocked scheme to aid visually impaired navigation of Oxford Street	1	
Suggest introducing a cycling 'blue badge' trial scheme	1	
Air quality	Concern about air quality impacts on surrounding areas	855
	Concern about existing air quality situation	295
	Concern that the proposed scheme will not address air quality issues / make it worse	247
	Suggest scheme will improve air quality	162
	Concern over increased pollution at nearby schools	17
	Concern about idling in the area	8
	Suggest air quality monitoring following the implementation of the scheme	4
	Suggest banning and enforcing 'no smoking' on Oxford Street to improve air quality	1
Other impacts of the sche	Concern that there will be a general negative impact on the surrounding area	321
	Concern that the scheme will negatively affect the character of the street	229
	Concern over loss of east-west travel options	55
	Concern about the impact of removing iconic double decker buses and taxis from a tourist attraction	39
	Suggest scheme will have beneficial impact on people's health	19
	Suggest scheme will have detrimental impact on people's health	15
	Concern that the scheme has a negative impact on residents' quality of life	8
	Concern scheme will increase the cost of public transport	4
	Concern scheme will impact property values in the area	2
	Concern about the negative impact of diverted traffic on historic buildings (e.g. pollution and vibrations)	2
	Concern that the scheme will create loss of revenue for TfL	1
	Concern scheme will lead to dirty buildings as a result of pollution	1
	Concern that the withdrawal of bus services from Oxford Street and closure to cyclists would negatively impact people on low incomes	1
	Concern that proposals will increase charges for Private Hire Vehicles	1
Buses	Concern about the impact of the proposed bus routings onto surrounding roads	241
	Concern or comment on proposed bus stop /stands locations /capacity (e.g. Marble Arch)	195
	Suggest rationalising bus routes / reduce number of buses along Oxford Street	97
	Support for electric buses	39
	Support reduction in the number of buses (general - too many buses in London)	34
	Concern about number of buses currently using Oxford Street	28
	Concern about the impact of the scheme on bus overcrowding	12
	Suggest the alternative bus routes should be in place before pedestrianisation	6
	Suggest more prioritisation of buses in central London	4
	Suggest making interchange easier e.g. single bus stops/ onboard announcements	2
	Suggest buses could be routed north on Great Portland Street from Oxford Street	2
	Suggest all bus drivers serving the area are trained regarding allowing disabled and older passengers to board/k	2
	Concern regarding impact of planned bus stop at 87-89 Wigmore Street (Global Luxury London Ltd) on trade	1
	Oppose implementation of a bus stop at 91 Wigmore Street	1
	Suggest that bus stop planned for 91 Wigmore Street is relocated further west, between Duke Street and Orcha	1
	Suggest implementing tougher emissions control and traffic management for buses	1
	Suggest introducing bus lay-bys on Oxford Street to reduce impact on traffic flow/congestion	1
	Oppose the proposed mobility bus service	1
	Support the removal of bus stands on Hollies Street and Harewood Place	1
	Concern that proposed new bus stop on Great Castle Street for route 55 will block a loading bay	1
Concern that proposed new bus stop on Great Portland Street for route 25 will block two way routing of buses	1	

Businesses and the local	Concern that scheme will have a negative impact on businesses	255
	Concern about the impact to businesses due to delivery restrictions	120
	Concern that the scheme will negatively affect commuters to the area and/or businesses as a result	103
	Suggest scheme is likely to be positive for businesses due to increased visits, tourism and/or shopping	59
	Suggest developing a detailed delivery, servicing and waste collection strategy	29
	Suggest allowing cycling would be beneficial for business in the area	23
	Suggest consolidation of deliveries/shared servicing for Oxford Street	13
	Suggest management of street vendors/traders	7
	Concern that scheme will have a negative impact on small businesses	5
	Concern about loss of space for loading	4
	Concern about potential rent increases due to the scheme	2
	Concern the scheme will deter people from travelling to the area	2
	Suggest an economic impact study on the effects of businesses in the West End	2
	Suggest delivery arrangements should remain the same	1
	Suggest allowing street traders to be sponsored by high-profile brands	1
	Suggest that Westminster City Council should consider licensing and policy to support the growth and diversification of the Evening and Night Time Economy (ENTE) in the area	1
	Suggest that deliveries are prohibited on Lumley Street	1
	Concern that the Quieter Deliveries Code is ineffective	1
	Concern about unsupervised events at Oxford Street shops that spill onto side streets, causing disruption	1
	Comment about the cons	Concern the scheme has already been decided and consultation will not be taken into account
Concern that the consultation material is misleading		49
Concern that not enough information has been provided for the consultation		30
Concern over the lack of detail on delivery and servicing strategy		19
Concern that the consultation material does not provide enough information for Oxford Street East		17
Concern that consultation results are influenced by lobby groups (e.g. affluent store owners, black cabs, environmental lobby)		17
Concern that consultation period is not long enough		16
Concern that too much information has been provided for the consultation		14
Concern that there has not been enough consultation on the scheme		12
Concern that results of previous consultations have not been considered		10
Suggest consulting with businesses in the wider area (e.g. Edgware Road)		9
Concern that the consultation has not been widely advertised		8
Concern that bus users are unaware of the proposed curtailments to routes		8
Concern over stage-based design and implementation of street sections leading to inconsistency/need for a masterplan		7
Suggest consulting with Westminster Council		6
Appreciation for the consultation		5
Concern that the consultation process excludes non-internet users		5
Suggest publishing Healthy Streets check/compliance for this scheme		4
Concern that the scheme and implementation is being rushed		3
Concern that the consultation process has been mismanaged		3
Suggest further consultation for future stages of the scheme		3
Concern the Strategic Environment Assessment Directive is not being recognised		2
Concern about lack of Environmental Impact Assessment		2
Suggest the consultation is too focused on transport implications and not enough on future growth opportunities		2
Suggest consulting with 'Wheels for Wellbeing'		1
Suggest extending consultation period until 2018		1
Suggest consultation page should have been made compatible for mobile phones		1
Concern the public and stakeholders have not been engaged using co-production methods		1
Concern regarding the limited information provided in the consultation material regarding heritage		1
Suggest consulting with the WCC Conservation Specialists and GLA Archaeology Advisory Service		1
Suggest views of residents and local businesses should carry more weight		1
Concern that the consultation is biased		1
Suggest that the consultation process should be reset and undertaken again		1
Connectivity	Concern that the scheme will negatively impact on London wide connectivity	246
	Concern about increased travel times for all traffic including buses (general)	12
Costs and funding	Concern the scheme is a waste of public money	61
	Suggest that money should be spent on other, more pressing, London issues/locations	47
	Concern about the costs of the scheme	31
	Concern over availability of funding for long term maintenance and enforcement	22
	Suggest a cost-benefit analysis should be published for the scheme	9
	Concern about the use of private finance to fund the scheme	7
	Concern about the availability of funding for the scheme	7
	Suggest financing the scheme with funding from private sector	4
Support scheme as it provides good value for money	1	
Cycling	Support improved cycle infrastructure on Oxford Street	557
	Concern about proposals' lack of detail on cycling provision	482
	Support improved cycling infrastructure on alternative streets (e.g. east - west segregated corridor)	282
	Concern that cycling provision will not be of adequate quality	130
	Suggest segregated cycle lane on Oxford Street	128
	Suggest shared space between pedestrians and cyclists on Oxford Street	102
	Concern that the scheme will have a negative impact on cycle journeys	88
	Suggest additional cycle parking and storage on or in proximity to Oxford Street	70
	Concern that the scheme doesn't support cycling	68
	Suggest the alternative cycle route should be in place before pedestrianisation	59
	Suggest allowing cycling would encourage the use of active modes and alleviate congestion on public transport	37

	Oppose shared space between pedestrians and cyclists on Oxford Street	33
	Concern that cyclists won't be able to cross Oxford Street on a North-South axis	17
	Suggest implementing a North-South segregated cycle route	11
	Concern about E-W cycling	11
	Suggest increased use of cargo bikes/delivery by active travel methods	7
	Suggest better policing and enforcing of cyclists	7
	Concern about cyclists using pavements	5
	Concern scheme will not improve cycle safety	5
	Suggest comprehensive cycle network in the surrounding area, connecting to existing cycling infrastructure	5
	Suggest elevated cycle route along Oxford Street	4
	Suggest additional cycle hire docking stations	4
	Concern about contraflow cycle lanes being dangerous to pedestrians	4
	Concern about cycling (general)	4
	Concern that there are no rules for other two wheeled modes of transport (e.g. - skateboards, electric scooters etc.)	4
	Suggest introducing signs to caution and alert cyclists that pedestrians have priority in the space	3
	Concern the scheme sets a precedent by suggesting cyclists and other modes cannot co-exist	3
	Suggest disabled cycle parking on Oxford Street	3
	Suggest planning cycle routes for tourists	2
	Suggest using more funding on cycle infrastructure	2
	Suggest connecting the proposed east-west cycle routes to Tavistock Place	1
	Concern about moving cycle parking from Oxford Street to surrounding streets	1
	Concern about bike congestion on surrounding streets	1
	Suggest allowing cycling would be beneficial for public health	1
	Concern that the contraflow lane for cyclists on Binney Street will be dangerous for pedestrians	1
Design	Support more green spaces, vegetation and trees	157
	Suggestions on the choice and quality of design materials, colours, street furniture, lighting etc.	83
	Suggest the design should provide wayfinding and public facilities (e.g. toilets, drinking water fountains, phone charging, wi-fi)	67
	Oppose the choice of design materials, colours, street furniture etc. shown on the visualisations	58
	Suggest the proposed scheme should include more seating (e.g. in both public and private)	47
	Suggest providing security design features (e.g. bollards, barriers, planters)	42
	Suggest minimising street clutter in the proposed design	42
	Suggest looking at international best practice examples	35
	Concern about the proposed children's playground on Oxford Street	26
	Suggest introducing a moving walkway along Oxford Street	21
	Oppose the commissioning of an artist	20
	Support the introduction of fast and slow walking lanes	16
	Concern about proposed obstructions in middle of the street (e.g. stalls, lawns, garden furniture, playground etc.)	14
	Suggest introducing canopies/cover along the street	10
	Suggest widening pavements in the surrounding area	9
	Suggest that a wide variety of artists to be involved in the delivery of the scheme	8
	Suggest maintaining the diagonal crossings at Oxford Circus	8
	Suggest pavement widening/narrowing of road space is responsible for traffic congestion and pollution	8
	Suggest tunnels for traffic should be considered	7
	Concern that some public spaces might be privately owned (e.g. pseudo-public spaces)	7
	Support artwork proposals	5
	Oppose the proposed planting solutions	4
	Suggest building elevated roads for traffic	3
	Concern regarding the widening of Marylebone Lane	2
	Suggest introducing guard rail to increase safety for pedestrians	2
	Suggest painting lines on the footway to direct pedestrians	2
	Suggest introducing a raised walkway along Oxford Street for faster pedestrians	2
	Support keeping north-south routes open	2
	Suggest ensuring drainage systems are adequate to avoid pooling of waste water	2
	Suggest pedestrian crossings at the maintained junctions remain the same width as the pedestrianised area	2
	Concern regarding the retention of vehicular access on Stratford Place	2
	Concern about the location and operating hours of the loading bays (e.g. Holles Street, Davies Street)	2
	Suggest service vehicles should be able to access Oxford Street from James Street	2
	Support the reversal of traffic direction on Picton Place	2
	Support proposals for shared space on James Street, Picton Place and Barrett Street	2
	Suggest Oxford Circus should be designed as a pedestrian gateway to the entire district	2
	Suggest the proposed mobility service should be regulated to maintain the vision of an open public space	2
	Suggest the design should minimise the danger of injuries and crushing	2
	Concern regarding the visual and spatial impacts of Hostile Vehicle Mitigation (HVM) measures	2
	Suggest introducing electric charging points for mobility scooters and electric wheelchairs	2
	Suggest introducing kerbs and tactile paving between pedestrians and cyclists	2
	Suggest street furniture should not impede pedestrian routes	2
	Suggest taxi ranks and 'blue badge' parking bays are located within 50 m of Oxford Street	2
	Ensure bus stop cages are of sufficient length to allow buses to pull up close to the kerb	2
	Suggest that measures are put in place to disperse Bond Street Elizabeth Line passengers from Weighhouse St	2
	Suggest that Bird Street is designed as an "oasis space"	2
	Suggest that Lumley Street should be included in transformation plans	2

	Concern over lack of detail on wayfinding/signage and street furniture proposals	2
	Suggest the introduction of clear and accessible signage and wayfinding	3
	Suggest designated areas for smokers on Oxford Street	1
	Suggest using energy-generating pavements	1
	Suggest banning advertising in the pedestrianised zone	1
	Concern about street lighting on side streets	1
	Suggest creating a space dedicated for public events	1
	Concern about energy waste due to proposed lighting installations	1
	Suggest the design should enhance the setting of the heritage buildings	1
	Suggest information desks on street	1
	Ensure that HGVs can navigate roads and junctions which are reduced in width	1
	Suggest the use of raised lines in place of existing kerbs to provide guidance for blind pedestrians and guide dogs	1
	Concern about loss of post boxes	1
	Suggest working with The Crown Estate in developing proposals for Oxford Circus	1
	Concern the distance between proposed seating is too high for people less able to walk	1
	Suggest the use of tactile and audible cues at crossing points	1
	Suggest allowing diagonal crossing movements at Orchard Street/Oxford Street	1
	Suggest maintaining a high quality design and materials for side street interventions	1
	Suggest engaging with heritage specialists	1
	Consider how to enhance the setting of 'Winged Figure' by Barbara Hepworth, at the Hollies Street façade of John Lewis	1
	Suggestion that the design of a transformed Oxford Street should be influenced by the street's heritage	1
	Suggest providing more information on proposals to direct people from Wigmore Street to Bond Street tube entrances	1
	Suggest elevated pedestrian routes / mezzanine deck	1
	Suggest continuous pavement treatment should be used on side roads	1
	Suggest introducing parking for mobility scooters	1
	Concern regarding inconsistent approach to providing road crossing facilities for visually impaired people	1
	Concern regarding inconsistent approach to providing street furniture facilities (e.g. tactile paving) for visually im	1
	Concern regarding lack of street furniture facilities (e.g. tactile paving) for visually impaired people	1
	Suggest the Oxford Street transformation includes consistent, high quality provision for visually impaired people	1
	Support requirement for cyclists to dismount when using Oxford Street	1
	Suggest consulting with representatives of visually impaired people when designing street furniture	1
	Suggest providing high quality, consistent provision for visually impaired people at North-South crossing points	1
	Suggest that any changes to traffic access throughout the day (e.g. at night) is effectively communicated to visual	1
	Concern that street art on pavements could be confusing for visually impaired people	1
	Suggest consulting with representatives of visually impaired people when planning public art	1
	Suggest that Oxford Street transformation is used as an opportunity to test new technologies to increase access	1
Emergency access	Concern regarding access for emergency services	103
	Concern about pedestrian safety when emergency vehicles are required to access the street	7
	Suggest the design considers facilitating emergency access to Bond Street	2
	Suggest implementing a first aid station on Oxford Street	1
	Suggest avoiding the use of barriers so as not to compromise emergency access and response	1
	Suggest better management of parking on side streets to facilitate emergency access	1
	Suggest maintaining good access to fire hydrants and buildings for fire inspections	1
	Review location and design of bins on Oxford Street to minimise bin fires	1
	Suggest ensuring that the emergency services can access Oxford Street only when responding to an emergency (not to use the street as a short cut)	1
General comment	Support scheme (general)	898
	Oppose scheme (general)	809
	Suggest alternative/complementary measures/policies to increase sustainability (e.g. encouraging active travel, reducing car ownership, promoting electric vehicles etc.)	181
	Comments about TfL as an organisation/the Mayor/Westminster Council	101
	Implement ASAP	72
	Suggest that the scheme is not required (e.g. the street is fine as it is)	35
	Concern about the transition period (accessing the street during construction works, increased traffic during transition etc.)	22
	Suggest implementing the scheme gradually	10
	Concern about the scheme taking place alongside other proposals (e.g. Baker Street two way, Tottenham Court Road, Cycle Superhighway)	9
	Suggest there are more important issues that need to be addressed in the area	9
	Suggest scheme should be designed and implemented as a whole and not in phases	9
	Concern about the lack of pedestrian links to the surrounding areas	8
	Suggest this is an opportunity to improve existing infrastructure	6
	Suggest considering the needs of the destitute and homeless	6
	Suggest that the scheme is a political project rather than a scheme to improve London (e.g. vanity project)	5
	Concern about congestion generated by delivery vehicles on surrounding streets	5
	Concern that weather renders pedestrianisation unviable for the majority of the year	4
	Support creating a management plan for the scheme	4
	Concern about TfL mainly funding projects in central London rather than other areas	3
	Concern at the impact on surrounding areas (general)	3
	Suggest extension of road pricing to the surrounding area	3
	Suggest introducing a shop mobility scheme	3
	Suggest publishing modelling results of effects of scheme on traffic in surrounding areas	3
	Concern about the future proofing of the scheme (e.g. readiness for technologies such as autonomous and electric vehicles)	2

	Concern about the short timeframe between west and east implementation	2
	Concern at the short implementation period	2
	Suggest increasing the amount of commercial floor space as a means to enable the creation of new jobs	2
	Suggest the scheme should be put out to competitive tender	1
	Suggest servicing of shops on Oxford Street should be accommodated on side or parallel roads	1
	Suggest that an independent review of impacts of the proposals is undertaken	1
	Suggest financing the scheme by increasing Council Tax on Oxford Street properties	1
	Suggest focusing on traffic reduction on the street instead	1
	Concern about pedicabs parking on the pavement	1
	Suggest meeting with residents to discuss the proposals	1
	Suggest local residents should be compensated	1
	Offer of funding to help transform Oxford Circus	1
Maintenance	Concern about the upkeep of the area	37
	Suggest introducing additional recycling bins	1
Modes permitted / prohib	Suggest cycles should be permitted / allow access for cyclists	680
	Suggest buses should be permitted	213
	Suggest all motor vehicles should be prohibited	155
	Suggest taxis should be permitted	109
	Suggest only electric/low emission vehicles should be permitted	100
	Support cycles should be prohibited	81
	Suggest delivery vehicles should be prohibited during certain times	78
	Suggest pedicabs/ rickshaws should be prohibited	56
	Suggest taxis should be prohibited	52
	Suggest private vehicles should be prohibited	42
	Suggest all vehicles should be prohibited only at certain times / days	39
	Suggest cycles should be permitted at certain times	35
	Suggest private hire vehicles should be prohibited	33
	Suggest buses should be prohibited	32
	Suggest delivery vehicles should be permitted	18
	Suggest buses should be permitted at certain times (e.g. allow night buses)	18
	Concern about residents' access / Suggest private vehicles (residents only) should be allowed	17
	Concern about private vehicles being prohibited	10
	Suggest coaches should be prohibited on Oxford Street and surroundings	9
	Suggest removing on-street parking on surrounding streets	9
	Suggest private hire vehicles should be permitted	7
	Suggest taxis should be permitted at certain times	6
	Concern over existing number of delivery vehicles	6
	Suggest mobility scooters should be permitted	5
	Suggest all motor vehicles should be prohibited during specific hours on Stratford Place	4
	Suggest pedicabs/ rickshaws should be permitted	4
	Suggest motorcycles and mopeds should be prohibited	3
	Suggest allowing a reduced number of buses on Oxford Street	3
	Concern about access for heavy construction vehicles	3
	Suggest that emergency services vehicles should be permitted	2
	Concern about existing use of mobility scooters on footways	2
	Suggest that private cars should be banned from central London	2
	Suggest freight vehicles should be prohibited	2
	Suggest dial a ride service should be permitted	1
	Suggest private vehicles should be permitted at certain times / days	1
	Suggest motorcycles and mopeds should be permitted	1
	Suggest imposing weight restrictions for delivery vehicles	1
	Oppose light/autonomous vehicle shuttles on Oxford Street	1
Motorcycles	Suggest improvements to motorcycle facilities in the surrounding area (e.g. parking, bus lane access)	5
Noise	Concern the scheme will increase traffic noise on surrounding areas	148
	Concern over the current level of noise	20
	Concern about the noise impact of over night deliveries	14
	Support scheme as it will reduce noise levels	6
	Concern about increased general traffic noise at night	1
	Concern about noise from street performers	1
	Ensure residents are not disturbed by noise from performances or sound systems on Oxford Street	4
	Suggest that performers/promotional teams should be prohibited from unloading, performing or rehearsing in side streets	1
	Concern about the cost of public transport in London	20
	Concern about the impact of widespread introduction of cycle lanes across London	17
	Suggest that all taxis in London should be electric or use clean fuels	11
	Suggest ban on private vehicles in central London	6
	Suggest bus journeys should include one free connection within a specified time period	4
	Consider measures to reduce reliance on private vehicle use in London	4
	Suggest imposing a much higher daily congestion charge for all private vehicles	3
	Suggest considering whether the closure of Oxford Street would provide opportunity to reduce traffic and increase pedestrian space on Regent Street	3
	Oppose promoting a night time economy	3
	Support for ULEZ	3
	Oppose introducing Elizabeth line to Oxford Circus station	2
	Suggest improving the quality of bus services (e.g. driver behaviour)	2
	Suggest that diesel vehicles should be banned from central London	2
	Support more pedestrianisation schemes on all London high streets	2
	Suggest bringing back bus conductors	1

	Suggest horse drawn carriages be available on a transformed Oxford Street	1
	Suggest making bus travel free of charge	1
	Suggest applying congestion charge to private hire vehicles	1
	Concern that the new electric London Taxi is not fully electric	1
	Suggest training homeless to help maintain the streets	1
	Suggest redesigning the interior of buses so that there is greater space	1
	Suggest more road closures to vehicles in Soho and Covent Garden to increase cycling safety	1
	Suggest prioritising road space for essential business traffic	1
	Concern about price of housing in London	1
	Suggest reopening area in front of former US Embassy in Grosvenor Square to traffic	1
	Suggest more traffic-free periods on Regent Street	1
	Suggest that free hire time period for Santander Cycles is extended to one hour	1
	Concern about limited media scrutiny of proposals	1
	Suggest expanding ULEZ boundary to cover Edgware Road	1
Parking	Concern about loss of parking spaces on surrounding streets (e.g. removal of bays to accommodate buses etc.)	30
	Concern over lack of parking in the area	21
	Suggest banning free car parking on Sundays	3
	Suggest maintaining parking arrangements for BBC vehicles	1
	Concern over current levels of on-street parking in the surrounding area	1
Personal safety and security	Concern about increase in crime, anti-social behaviour and security issues following pedestrianisation	227
	Suggest introducing more police in the area	26
	Concern at lack of safety during the night	3
Public transport	Suggest the proposals should include provision for public transport (i.e. maintain some buses, introduce an alternative public transport service along Oxford Street such as tram or other shuttle service)	296
	Concern over loss of public transport alternative to the underground in case of disruption (e.g. industrial action, major events, bad weather)	36
	Suggest introducing affordable public transport options in the surrounding area	10
Retail offer	Comments or suggestions about the retail offer on Oxford Street (includes stores, restaurants & cafes)	44
	Suggest banning street stalls	4
	Suggest that future street trading policies should be flexible and accommodate innovation	1
	Suggest that street trading stalls should be visually attractive	1
	Suggest that WCC ensure long term planning permission support for traders	1
	Suggest that street traders should be able to change commodity with the same frequency as shops	1
	Suggest that street traders should be allowed to work in partnership with shops	1
	Suggest introducing more flexibility in advertising for street traders	1
	Suggest that street traders should be able to surrender their licenses and be suitably compensated	1
	Concern regarding restrictions / prescriptive regulations on street traders	1
	Suggest working with the New West End Company and local businesses to diversify the uses on Oxford Street (1
	Suggest that street traders should be able to self regulate, rather than Council officers being used	1
Road safety	Concern the scheme does not sufficiently address safety concerns on surrounding streets (e.g. pushing cyclists on already busy streets)	251
	Support scheme as it will improve road safety	69
	Concern about existing road safety issues caused by careless pedestrians or cyclists not respecting the highway code	61
	Concern about existing road safety	56
	Concern about the mix of cyclists and pedestrians	40
	Concern that pedestrian crossings in the surrounding area are dangerous (e.g. Wigmore Street, Henrietta Place, Wimpole Street)	24
	Concern about safety at the proposed North-South crossing points on Oxford Street	23
	Suggest traffic calming measures on surrounding streets	19
	Suggest addressing dangerous behaviour of cyclists (incl. delivery cyclists) and pedicabs	8
	Concern that increased traffic in the surrounding area would increase the risk of collisions	7
	Suggest measures to increase road safety on surrounding roads e.g. speed bumps	2
Scope of proposals	Concern the scheme is too focused on the needs of businesses, tourists and visitors and does not sufficiently consider residents' mobility and amenity needs	259
	Suggest similar proposals should be also introduced in other areas (e.g. side streets, Regent Street, Old Compton Street, Soho, Holborn, Hammersmith, South Kensington etc.)	109
	Suggest proposals should be extended further east or west (e.g. to Tottenham Court Road, Marble Arch etc.)	57
	Concern the scheme is too focused on the needs tourists and visitors and does not sufficiently consider residents' or businesses needs	44
	Concern over the limited analysis of impacts on neighbouring areas	36
	Suggest that the scheme is not required due to future changes in consumer behaviour, clean fuel technology and policy in London (ULEZ)	34
	Concern over the impact assessment and evidence base for the scheme	28
	Suggest a less intrusive trial scheme first	25
	Suggest study area / traffic restricted area should be wider	20
	Concern that the proposals do not go far enough (are not that transformative)	15
	Suggest making Oxford Street one-way instead	8
	Suggest pedestrianisation should be implemented at certain times of the day/week/seasonally	8
	Suggest only a smaller part of Oxford Street should be pedestrianised or implement a point closure	6
	Suggest that the area is transformed into a park	5
	Suggest including the western section to Marble Arch from the outset	4
	Suggest Oxford Street should be fully pedestrianised (including side streets)	3
	Concern about the exclusion of the Marble Arch monument from proposals	3
	Suggest reducing the number of vehicles crossing at North-South intersections	2
	Suggest the section between Regent Street and Great Portland Street should have the same timescales as Oxfr	1

	Concern that the boundaries for pedestrianised zone are arbitrary	1
	Concern over lack of proposals for Edgware Road	1
	Suggest that traffic management measures need to be implemented on Regent Street at the time of pedestrianisation	1
	Concern scheme focuses too much on Oxford Street rather than surrounding area	1
	Support the phased implementation of the scheme	1
	Suggest extending urban realm improvements to Edgware Road	1
	Support pavement widening at Marble Arch	1
	Suggest that any strategies to reduce amount of high polluting vehicles are also applied to Edgware Road	1
Taxis	Concern about the current number of private hire vehicles	38
	Concern about the impact of the scheme on taxi industry	37
	Suggest taxi pick-up and drop-off points near Oxford Street	21
	Suggest that taxi ranks should be sited closer than 200m to Oxford Street to assist passengers with limited mobility	9
	Allow private hire vehicles to access roads restricted to buses and taxis only	4
	Concern scheme will cause an increase in taxi ranks in the surrounding area	3
	Objection to taxi ranks and motorbike parking in Cavendish Square	1
	Suggest allowing taxis southbound access on James Street	1
	Suggests additional taxi ranks on Oxford Street	1
	Suggest that Private Hire Vehicles are provided with dedicated ranks/pick up points	1
	Concern that lack of taxi access will mean lack of taxi revenue and therefore won't be able to afford ZEC taxis	1
	Concern proposals will increase journey times for taxis	1
	Suggest limiting the number of taxis and private-hire vehicles	2
	Suggest more taxi ranks are needed in surrounding roads than proposed	1
	Suggest retaining access for zero-emissions taxis	1
Tourism	Concern that the scheme will have a negative impact on tourism	81
	Suggest the scheme is likely to encourage more tourism to London	14
Traffic congestion	Concern that proposed scheme will increase traffic congestion in surrounding areas	1818
	Concern that proposed scheme will fail to address traffic congestion / make it worse	359
	Concern about existing traffic congestion situation	269
	Support the proposed scheme as it will alleviate traffic congestion	40
	Suggest surrounding neighbourhoods become "low traffic neighbourhoods" allowing no through motor traffic	38
	Concern over increased traffic and access problems at nearby schools	19
	Concern that pedestrians will not allow traffic to cross Oxford Street at appropriate locations increasing congestion	7
	Concern about coach traffic displacement in the surrounding area (particularly at Marble Arch)	5
Traffic management and	Concern about enforcement of 'cycling not permitted' on Oxford Street (cyclists likely to not comply)	133
	Suggest better enforcement of existing restrictions (buses and taxis only)	92
	Concern / suggestion over proposed traffic management for surrounding roads	65
	Suggest better enforcement of servicing and deliveries restrictions	26
	Suggest providing sufficient number of North-South crossing points on Oxford Street	19
	Suggest 20mph limit on surrounding streets	13
	Suggest a traffic and parking management strategy is put in place for areas just outside the pedestrian zone	12
	Oppose reducing road capacity for vehicles	8
	Concern over the lack of a 'Management and Enforcement Plan'	8
	Suggest better enforcement of "no emissions zone"	7
	Concern about plans to make traffic two way on surrounding streets	4
	Concern that too many N-S traffic crossings will be provided	4
	Support proposals for N-S crossing points	4
	Concern about reduction in road capacity on Park Street due to motorcycle bay	4
	Suggest that time restriction for servicing of surrounding streets should be consistent with timings for Oxford Street	4
	Concern about proposal to open Davies Street to vehicles	3
	Suggest that traffic impact on surrounding streets could be mitigated by improved green light phases for vehicles	3
	Concern that displaced traffic using Wigmore Street and Edgware Road could increase rat-running	3
	Suggest "yellow box" junctions at North-South intersections	2
	Suggest that surrounding streets become one way	2
	Suggest that New Cavendish Street becomes two way street from Marylebone High Street to Great Portland Street.	2
	Concern about impact of changes in traffic direction on Park Street and North Audley Street	2
	Concern that there is not adequate loading bay provision in surrounding streets, e.g. Wimpole Street	2
	Suggest that James Street should be accessible to vehicles 24/7	2
	Concern about proposals for two-way vehicular traffic on Barrett Street	2
	Concern over reversing traffic flow on North Audley Street	2
	Concern that traffic modelling for Stage 1 does not account for opening of Grosvenor Square when US Embassy closes	2
	Suggest that the vehicular direction onto Barrett Street between James St and Duke St should be one way only and in a westerly direction	2
	Suggest that servicing access is maintained into and around the St Christopher 's Place Quarter	2
	Suggest that servicing access is permitted on southern end of James Street 24/7	2
	Concern that Kerbside Management Plans contains too much provision for loading bays	2
	Suggest that Brook Street, Hanover Street, Margaret Street, Henrietta Place, Wigmore Street have two-way separated cycle tracks, but through movement for general traffic is filtered at the crossing-points of the main north-south roads	2

Concern that roads which are proposed to be converted to cul-de-sac may not be sufficiently wide for vehicles to turn around in	1
Suggest synchronisation of traffic signals	1
Suggest extending the current restrictions 24/7	1
Suggest banning through traffic at Manchester Square	1
Suggest reducing the 3 lanes sections to 2 lanes on Oxford Street	1
Suggest allowing 24/7 access to the loading bays in the area (not allowing traffic or parking to take place)	1
Suggest removing the one-way system in the surrounding area (e.g. Soho)	1
Support plans to make traffic two way on surrounding streets	1
Suggest that traffic impact on surrounding streets could be mitigated by restricting activities (e.g. parades) on these streets	1
Suggest that traffic on Baker Street must be regulated	1
Suggest that proposal to make some streets two-way (e.g. Henrietta Place) are abandoned	1
Suggest that residential streets in Marylebone are fitted with bollards to prevent HGV/delivery vehicle access	1
Suggest that Orchard Street becomes a red route to prevent pick-up/drop off causing congestion	1
Concern about reducing Wimpole Street to two lanes from Henrietta Street to Wigmore Street	1
Suggest that Weighhouse Street is two way between Gilbert and Davies Street	1
Suggest that surrounding streets must not become one way	1
Suggest restricting non-residents from entering Marylebone by car	1
Suggest introducing additional congestion charging in Edgware Road and Park Lane	1
Suggest providing access to Selfridges via James street	1
Suggest that proposed bus stand on Wimpole Street does not go ahead	1
Concern that there is not adequate traffic management on Wigmore Street	1
Concern that Binney Street does not have capacity for two way traffic	1
Suggest that surrounding roads feature marshalled/supervised yellow box junctions	1
Suggest allowing left turns from Park Street into Green Street	1
Concern that Baker Street/Gloucester Place is not suitable for two way traffic	1
Suggest that restriction to vehicles on Orchard Street is only implemented south of Edward Mews	1
Suggest maintaining vehicle access to Selfridges Duke Street entrance from the north of Oxford Street	1
Concern over the reduction from three lanes to two lanes on Duke Street	1
Concern over wider impacts of opening the north side of Cavendish Square to two-way traffic	1
Suggest improving phasing of bus traffic lights to improve journey times	1
Suggest that the middle section of James St between Picton Place and Barrett St should not be closed to through vehicle traffic	1
Suggest restricting north to south through traffic on James Street after 10am or 11 am each morning	1
Suggest that local vehicular access should be maintained to James Street and to Barrett Street (West of James Street) and to Picton Place throughout the entire day	1
Suggest that modelling work is undertaken to understand any traffic impact on Berners Street	1
Support removal of north-south through traffic on James Street	1
Suggest that servicing access is permitted on southern end of James Street between 10pm to 10am	1
Suggest that any street furniture should not obstruct pedestrian access to St Christopher's Place Quarter	1
Suggest providing shared space on James Street, Picton Place and Barrett Street	1
Suggest bus services running parallel to Oxford Street operate eastbound on the Brook Street / Hanover Street, and westbound on Margaret Street / Henrietta Place / Wigmore Street	1
Suggest that two-way general traffic is permitted on Grosvenor Street, at least between Park Lane and Grosvenor Square and potentially further east as well	1
Support development of kerbside management plan	1
Suggest that larger loading bays should be large enough to accommodate a 13.6m trailer, cab and tail lift	1
Suggest a minimum time restriction of 40 minutes for loading bays to allow all goods to be unloaded	1
Suggest that loading bays are for the exclusive use of delivery vehicles and not shared with other users, such as disabled badge holders	1
Suggest that any changes to kerbside access are communicated to the freight industry in a timely way	1
Concern over an apparent difference in the design, quality and operation of Oxford Street either side of North Audley Street.	1
Concern that change in direction on Park Street/North Audley Street will encourage rat running on South Audley Street / Grosvenor Square / North Audley Street	1
Suggest allowing two way traffic on North Audley Street	1
Concern over conflict between pedestrians, cyclists and delivery vehicles on Davies Street	1
Suggest working with the West End Partnership to source and secure funding for the proposals	1
Concern proposals will further isolate Cavendish Square Gardens in Cavendish Square	1
Concern proposals will add significantly to air pollution in Cavendish Square	1
Suggest closing Cavendish Square to through traffic	1
Suggest buses use Welbeck Street instead of Marylebone Lane to reach Wigmore Street	1
Support proposal to block access north from Wigmore Street to Marylebone Lane	1
Concern at potential increase in traffic in Portman Square	1
Concern that increased traffic south of Oxford Street would undermine the benefits of investments at New Bond	2
Concern regarding the displacement of pedicabs into adjacent areas	2
Suggest both physical and management measures are put in place to mitigate pedicab activity	2
Suggest more detail is required regarding the arrangements for traffic to exit Princes Street	2
Suggest that any service loops should be separated by pedestrianised roads to prevent through travel by vehicle	2
Oppose vehicle restriction on Orchard Street	2
Suggest vehicle restrictions on Orchard Street only apply south of Edwards Mews	2
Ensure bus stop cages are of sufficient length to allow buses to pull up close to the kerb	2
Concern that bus stops on Orchard Street may impact on listed buildings	2

	Concern that proposed bus stops and taxi rank on Orchard Street may impact on pedestrian safety	2
	Suggest that Oxford Street transformation must incorporate existing Duke Street scheme	2
	Support for pedestrianisation of Bird Street	2
	Concern regarding impact on access to Gee's Court	2
	Ensure a thriving night time economy is maintained on Oxford Street after transformation	2
	Suggest ensuring that delivery access to St Christopher's Place is maintained	2
	Concern regarding limited access for servicing and car parking on Edwards Mews	2
	Concern about potentially confusing wayfinding / signage south bound Orchard Street traffic	2
	Concern that poor access from Orchard Street to Edward Mews will result in traffic rat-running in smaller surrou	2
	Concern that increased bus traffic on Orchard Street will undermine the visitor experience	2
	Concern regarding potential reduction in footway space outside Orchard Street Marks and Spencer	2
	Suggest that proposed vehicle restrictions on Orchard Street are moved south of Edward Mews	2
	Suggest that proposed bus stops on Orchard Street are relocated to Wigmore Street and Orchard Street	2
	Concern that proposals for amended vehicle access on James Street, Barrett Street and Picton place will undermine pedestrian safety improvements made by Duke Street scheme	2
	Suggest implementing one-way westbound vehicle movements on Barrett Street and Picton Place	2
	Suggest implementing one-way southbound vehicle movements on James Street	2
	Suggest implementing a single traffic movement from James Street to Barrett Street	2
	Suggest maintaining movement of chauffeured traffic on Orchard Street	2
	Concern that two way traffic movements on Barrett Street will impact pedestrian access to Selfridges	2
	Concern that proposals do not recognise expected uplift in pedestrian flow on Weighhouse Street	2
	Suggest pedestrianising Lumley Street	2
	Consider researching opportunities to introduce a flexible parking scheme to Lumley Street	2
	Support for pedestrianisation of Oxford Street between Orchard Street and Duke Street	2
	Suggest creation of dedicated service loop roads to allow access to Oxford Street outside core retail hours	2
	Suggest that bollards at Oxford Street / Orchard Street junction are straightened	2
	Oppose introducing vehicle holding area at Oxford Street / Orchard Street junction	2
	Suggest allowing service vehicle access to service points between 11pm and 7am	2
	Concern that proposed traffic restrictions on Orchard Street will impact on operation of Selfridges	2
	Concern that proposed traffic restrictions on Orchard Street will impact improvement of Edward Mews as a publi	2
	Concern that two way traffic movements on Barrett Street will lead to increased congestion on Duke Street	2
	Concern that two way traffic movements on Barrett Street will impact pedestrian access to Selfridges on Duke S	2
	Concern that service vehicles access and turning will impact upon pedestrian movements from St Christopher's	2
	Suggest that service vehicle access times are considered using input from business and data	2
	Suggest that overnight service vehicle access should not hinder improvement of paving surfaces	2
	Concern that proposed two way cul-de-sac on Barrett Street will impact on pedestrian movement from St Christ	2
	Suggest that service vehicles exiting the southern section of James St should be able to cross over Oxford Street into Gilbert Street in forward motion with the option to left and/or right turn on to Oxford Street.	1
	Concern that loading bays on Audley Street will cause disruption for residents	1
	Concern that insufficient space for loading will cause delivery vehicles to rat run through residential areas, i.e. Balderton Street	1
	Suggest that deliveries are prohibited at night time	1
	Suggest prohibiting unloading of delivery vehicles on/near residential streets	1
	Concern that raised highway on Lumley Street will relocate delivery unloading outside the windows of Stalbridge Flats	1
	Concern regarding impact of deliveries on Gilbert Street and Binney street	1
	Suggest that servicing/deliveries to premises on Oxford Street should be permitted at night	1
	Suggest that recycling or waste collections are not carried out on side streets, at any time	1
	Suggest that cleaning/servicing vehicles should not be permitted to use high pitched warning sounds, i.e. beeps	1
	Concern that pedestrian improvements will cause loss of parking spaces at Cavendish Square	1
	Suggest that cleaning/servicing vehicles must be powered by electricity/LPG, to be silent	2
Underground	Concern about the impact of the scheme on the underground network (overcrowding)	131
	Concern about no step-free access at underground stations in the area	51
	Concern that the underground is currently not a suitable public transport option (e.g. due to congestion, accessibility, fares etc.)	51
	Suggest better wayfinding and signage around the Marble Arch underground station	3
	Suggest introducing baggage scanning for the underground	1
	Suggest implementing underground exits for the retail stores	1
Urban wildlife	Concern that the scheme will negatively impact on urban wildlife	2
	Suggest that urban wildlife is introduced to the area	1
Walking and pedestrian e	Concern about existing pedestrian overcrowding situation	85
	Support for scheme as it will help alleviate pedestrian overcrowding	72
	Suggest that scheme will improve pedestrian experience	70
	Suggest regulating/managing street performances	34
	Concern that the scheme will exacerbate an already congested pedestrian environment	26
	Suggest increasing pedestrian priority at crossings (e.g. 'green man' time allocation)	14
	Suggest more pedestrian links to nearby squares / wider area	13
	Suggest the scheme should focus on improving the shopping experience	4
	Concern that the opening of the Elizabeth line will create further crowding	4
	Suggest that Crossrail may not add as many pedestrians to Oxford Street as expected	3
	Concern that increase in pedestrian flow from Elizabeth line has not been considered	3
	Concern about pedestrian congestion in central London	2
	Suggest better pedestrian crossings connecting Marble Arch and Hyde Park	2
	Suggest redesign of access to Oxford Circus station to address overcrowding	1
	Concern about lack of options for fast walking pedestrians along Oxford Street	1

Wigmore Street	Concern that proposed scheme will increase traffic congestion in Wigmore Street	190
	Concern about the impact of the proposed bus routings onto Wigmore Street	113
	Concern about air quality impacts on Wigmore Street	67
	Concern regarding the suitability of the proposed cycling improvements	56
	Concern about existing traffic congestion situation	45
	Concern about existing road safety	34
	Concern about residents' access	27
	Concern the scheme does not sufficiently address safety concerns on Wigmore Street	21
	Concern scheme will have negative impact on Wigmore Hall	20
	Support segregated cycling infrastructure on Wigmore Street	15
	Concern that proposals will increase pedestrian overcrowding	12
	Concern the scheme will increase traffic noise on Wigmore Street	3
	Support for electric buses on Wigmore Street	3
	Support rerouting of buses onto Wigmore Street	3
	Suggest banning private vehicles from Wigmore Street	2
	Suggest making Wigmore Street one-way with a cycle contraflow	1
	Concern over the current level of noise on Wigmore Street	1
	Concern that planned traffic light phasing on Wigmore Street will result in more pollution	1
	Concern about loss of access to Wigmore Hall by car/taxi	1
	Suggest that disabled / drop-off access must be maintained to Wigmore Hall	1
	Suggest through coaches should be banned	1

Transport for London
Oxford Street Consultation Analysis - Phase 2

Question 2

Theme	Code	# Responses
Accessibility	Concern about access for disabled people to Oxford Street	266
	Concern regarding loss of access and connectivity by bus (e.g. journey time, cost, interchange, convenience etc.)	248
	Concern about access for the elderly and those less able to walk longer distances	213
	Concern regarding access for encumbered people (e.g. shopping, push chairs, luggage)	56
	Concern regarding access for emergency services	51
	Concern regarding loss of access by taxi	41
	Concern about loss of access for car users (general)	28
	Suggest drop-off spaces for disabled access	9
	Concern about access for disabled cyclists	7
	Suggest measures to improve disabled access in general (e.g. access to buildings etc.)	6
	Suggest providing wheelchairs for hire to enhance access for people with limited mobility	3
	Concern regarding loss of access by private hire vehicles	1
	Air quality	Concern about air quality impacts on surrounding areas
Concern about existing air quality situation		100
Suggest scheme will improve air quality		28
Suggest implementing air quality monitoring		4
Buses	Concern about the impact of the proposed bus routings onto surrounding roads	67
	Suggest rationalising bus routes / reduce number of buses along Oxford Street	37
	Concern that there is not a parallel road in the East side for buses	15
	Concern over the lack of priority given to buses	14
	Suggest bus stops/stands locations in the area	12
	Concern about the number of buses currently using Oxford Street	10
	Suggest bus stops in the area should be accessible	1
Businesses and local economy	Concern that scheme will have a negative impact on businesses	102
	Concern about the impact to businesses & residents due to delivery restrictions	25
	Suggest scheme is likely to be positive for businesses due to increased visits, tourism and/or shopping	7
Comment about the consultation	Concern the scheme has already been decided and consultation will not be taken into account	53
	Concern that the views of residents are not reflected in the proposals	38
	Concern that not enough information has been provided for the consultation	20
	Issue with lack of advertising/ limiting contributions online	8
	Concern that the consultation material is misleading	5
	Concern that not enough information has been provided for the consultation	5
	Suggest consulting with Camden Council	3
	Suggest consultation is run by an impartial organisation	3
	Suggest that this is not the right time for a consultation	3
	Concern that too much information has been provided for the consultation	2
	Concern that some disabled groups have not been consulted	2
	Suggest consulting with taxi drivers	1
	Suggest the question is unclear	1
	Concern that consultation will be biased towards residents' views	1
Suggest publishing the outcomes of the consultation	1	
Concern formatting of consultation is not accessible for visually impaired	1	
Connectivity	Concern that the scheme will negatively impact on London wide connectivity	79
Cycling	Suggest improved cycling infrastructure on Oxford Street	283
	Suggest providing improved and safe cycle tracks on routes surrounding Oxford Street	133
	Concern about proposals' lack of detail on cycling provision	125
	Concern over insufficient provision for cycling (general)	66
	Suggest improved cycle provision / cycle facilities (general)	54
	Suggest additional cycle parking on or in proximity to Oxford Street	46
	Concern that the scheme will have a negative impact on cycle journeys	19
	Oppose shared space between pedestrians and cyclists on Oxford Street	16
	Concern that cycling provision will not be of adequate quality	15
	Suggest the alternative cycle route should be in place before pedestrianisation	13
	Suggest shared space between pedestrians and cyclists on Oxford Street	10
	Oppose prioritising cyclists over other road users	9
	Suggest expanding cycle hire facilities	6
	Suggest clear wayfinding for cyclists in the area	5
Design	Support more green spaces, vegetation and trees	88
	Suggestions on the choice of design materials, colours, street furniture etc.	49
	Suggest the scheme should provide wayfinding and public facilities (e.g. toilets, phone charging, wi-fi etc.)	34
	Suggest the proposed scheme should include more seating	31
	Suggest providing security design features (e.g. bollards, barriers, planters)	23
	Suggest minimising street clutter in the proposed design	13
	Suggest pavement widening	9
	Support the introduction of fast and slow walking lanes	7
	Suggest including a moving walkway along Oxford Street	7
	Oppose the commissioning of an artist	2
	Suggest implementing spaces for street performers	2
	Suggest that seating is suitable for elderly and disabled users	2
	Oppose following the same activation and public art strategy as for West	1
	Suggest exposing the river that runs under Oxford Street in parts	1
	Concern that play areas won't be used / are unnecessary	1
	Suggest the areas should be more divided	1
	Suggest initial proposals for the Oxford St. East were more appealing than revised version	1
	Suggest an open competition for the final design	1
	Suggest improved lighting on Oxford Street	1
	Suggest allowing local business/retailers to advertise in the pedestrian area	1
Suggest introducing a tannoy system e.g. to help locate missing children, announce special events	1	
Suggest introducing canopies/cover along the street	1	
General comment	Comments captured in response to Question 1	493
	Support scheme (general)	291
	Oppose scheme (general)	276
	Suggest alternative/complementary measures or policies to increase sustainability (e.g. encouraging active travel, reducing car ownership, p	81
	Support full pedestrianisation	72
	Concern regarding the cost of the scheme and its value for money	45
	Suggest that the scheme is not required	31
	Implement ASAP	28
	Comment about TfL as an organisation	28
	Concern that the scheme is focused on specific population groups (the wealthy, the young, the tourists etc.)	19
	Concern about the East-West split and implications on integration	16
	Comments regarding the proposed timescales for implementation	15
	Concern that the proposals do not go far enough (are not that transformative)	15

	Concern that the scheme doesn't address any of the issues raised	13
	Suggest the East and West schemes should be implemented together/ plans should be provided for both at the same time	13
	Suggest a less intrusive trial scheme first	12
	Concern that proposals are not well thought through	8
	Concern about the transition period (accessing the street during construction works, increased traffic during transition etc.)	8
	Concern that the scheme will not meet its objectives	5
	Suggest to wait first to see the impact of Crossrail before proceeding with the scheme	4
	Concern the scheme is not required as the footways are already wide enough	4
	Suggest reducing traffic is not necessary if zero emission vehicles are introduced across London	4
	Discuss potential options for financing the transformation of Oxford Street with NWECC	2
	Suggest that scheme should consider West End Project's plans for Tottenham Court Road	2
	Suggest that the street should remain under the management of the local authority	1
	Concern that the scheme will create unemployment amongst bus drivers	1
	Concern that equality is not mentioned in the study	1
	Suggest commitment to making Oxford Street a world-class destination	1
	Concern that scheme was not mentioned before the mayoral election	1
	Suggest area should be non-smoking	1
	Concern about the future proofing of the scheme (e.g. readiness for technologies such as autonomous and electric vehicles)	1
	Concern that the East section of Oxford street will be harder to pedestrianise	1
Maintenance	Concern over the upkeep of the area	14
	Suggest improving the cleanliness of Oxford Street	3
Modes permitted / prohibited	Suggest cycles should be permitted	201
	Suggest buses should be permitted	109
	Suggest taxis should be permitted	61
	Suggest delivery vehicles should be prohibited during certain times	39
	Suggest private vehicles should be prohibited	31
	Suggest only electric / zero emissions vehicles should be permitted	30
	Support all motor vehicles should be prohibited	30
	Suggest pedicabs should be prohibited	24
	Suggest cycles should be prohibited	21
	Suggest taxis should be prohibited	17
	Suggest buses should be prohibited	14
	Suggest pedestrianisation only at specific times/ days (i.e. weekends only)	12
	Suggest delivery vehicles should be permitted	8
	Suggest taxis should be prohibited during certain times	7
	Suggest buses should be prohibited during certain times	7
	Suggest private hire vehicles should be prohibited	7
	Suggest pedicabs/rickshaws should be permitted	4
	Suggest cycles should be prohibited during certain times (i.e. off-peak)	4
Noise	Concern the scheme will increase traffic noise on surrounding areas	37
	Concern over the current level of noise	6
	Concern about the level of noise from pedicabs	5
Out of scope	Unintelligible response	22
	Not relevant	12
	Suggest considering the needs of the destitute and homeless	5
	Suggest cyclists should be insured/ pay road tax	3
	Suggest supporting independent businesses	3
	Suggest banning diesel vehicles from central London	3
	Suggest lowering rents for independent businesses	2
	Oppose supporting consumerism	2
	Suggest banning diesel trains	2
	Concern about the price of public transport fares	2
	Suggest clear numbering of the buildings on Oxford Street	1
	Support 'conventional' highway design (i.e. oppose shared surface, street furniture removal etc.)	1
	Suggest renewing UBER license	1
	Oppose the congestion charge	1
	Suggest that overcrowding in the shops on Oxford Street is the main problem	1
Parking	Concern about car parking provision in the area	23
	Suggest park and ride scheme	2
Personal safety and security	Concern about personal security / crime and security issues increase following the pedestrianisation	69
	Concern over current levels of crime and anti-social behaviour in the area	28
	Suggest introducing more police in the area	13
	Suggest increased measures against terror attacks	2
Other impacts of the scheme	Concern that the scheme will negatively affect the character of the street (general)	77
	Concern there will be a general negative impact on the surrounding area	28
	Concern about the loss in road capacity and its impact on congestion across London	27
	Concern regarding the impacts of the scheme on traffic	18
	Concern about the impact of removing iconic double decker buses and taxis from a tourist attraction	10
	Concern about the impact of road works in the area following the scheme implementation	6
	Concern about the impact to property prices on the surrounding areas	1
	Concern that implementing Oxford Street West first will negatively affect pedestrian experience on Oxford Street East	1
Principles of the scheme	Concern the scheme does not consider the new demand generated from Crossrail	3
	Oppose reallocation of road space away from vehicles	3
Public transport	Suggest the proposals should include provision for public transport (i.e. maintain some buses, introduce an alternative public transport service)	117
	Concern regarding insufficient provision of public transport alternatives following the pedestrianisation	40
	Concern over loss of public transport alternative to the underground in case of disruption/ in general (e.g. industrial action, major events, bad weather)	16
	Suggest public transport is not always suitable as an alternative to car	3
	Suggest improving the existing public transport instead	2
	Suggest that existing public transport system is good enough	1
Retail offer	Comments or suggestions about the retail offer on Oxford Street (includes stores, restaurants & cafes)	36
	Suggest increasing the number of pop up stalls	6
	Suggest that the rationalisation of shops is needed	1
Road safety	Concern the scheme does not sufficiently address safety concerns on surrounding streets (e.g. pushing cyclists on already busy streets)	57
	Concern about existing road safety	21
	Concern about existing road safety issues caused by careless pedestrians or cyclists not respecting the Highway Code	18
	Concern about the mix of cyclists and pedestrians	13
	Support scheme as it will improve road safety	6
	Concern that pedestrian crossings in the surrounding area are dangerous (e.g. Wigmore Street)	6
	Concern about safety at the proposed North-South crossing points on Oxford Street	6
	Suggest introducing stewards to manage busy crossings	1
Scope of proposals	Concern the scheme is too focused on the needs of businesses, tourists and visitors and does not sufficiently consider residents' mobility and quality of life	74
	Suggest proposals should be extended to areas beyond Oxford Street (e.g. Old Compton Street, Soho, Holborn, Marble Arch)	67
	Suggest that the east side of Oxford Street should be regenerated similar to the west	47
	Concern over the impact assessment and evidence base for the scheme	15
	Suggest a holistic approach, developing surrounding areas at the same time	9
	Suggest scheme should be extended to Regent Street	8
	Suggest the pedestrianisation of the east side of Oxford Street is not required as much as the west	8
	Concern the scheme does not sufficiently consider the impacts on business that need to cross the area	7
	Suggest waiting for Oxford Street West to function for a while before introducing to Oxford Street East	5
	Suggest fixing Oxford Street current conditions instead (potholes, surfaces, etc.)	3
	Suggest pedestrian priority at crossings	3

	Suggest reducing the number of shops on Oxford Street to address pedestrian overcrowding	1
	Evaluate the impact of the transformation of Oxford Street in the context of other planned schemes in central London	1
	Suggest increased use of cargo bikes for deliveries in surrounding area	1
	Concern about TfL mainly funding projects in central London rather than other areas	1
Taxis	Concern about the current number of private hire vehicles	17
	Concern about the impact of the scheme on taxi industry	15
	Suggest taxi pick-up and drop-off points near Oxford Street	12
	Suggest reducing the use of taxis	4
	Allow private hire vehicles to access roads restricted to buses and taxis only	2
	Suggest taxis should have the same level of access in the surrounding area as buses	2
	Oppose the inclusion of more taxi ranks	2
	Concern that taxis are too expensive in the area	2
Tourism	Concern that the scheme will have a negative impact on tourism	35
Traffic congestion	Concern that proposed scheme will increase traffic congestion in surrounding areas	451
	Concern that proposed scheme will fail to address traffic congestion / make it worse	117
	Concern about existing traffic congestion	96
	Suggest traffic displacement should be addressed	71
	Support the proposed scheme as it will alleviate traffic congestion	14
	Concern works on Tottenham Court Road will worsen congestion	12
	Concern that providing cycle infrastructure in the area will cause further congestion	5
Traffic management and restricti	Suggest better enforcement of existing regulations (buses and taxis only)	32
	Concern about enforcement of 'cycling not permitted' on Oxford Street (cyclists likely to not comply)	24
	Suggest alternative methods to reduce congestion e.g. increased Congestion Charge/ one way/ filtered permeability	23
	Consider measures to improve traffic flow in central London	18
	Suggest developing a detailed delivery, servicing and waste collection strategy	5
	Suggest limiting or reducing the number of traffic signals (e.g. N-S traffic crossing points)	4
	Suggest better enforcement of parking restrictions in the surrounding area	4
	Suggest banning private cars from Central London	4
	Suggest better enforcement of road traffic offences e.g. speed limit, red lights	4
	Suggest ways to stop rat running in surrounding streets e.g. bollards/ access only	4
	Suggest providing sufficient traffic signals across Oxford Street for a sufficient amount of time (including N-S crossing points)	3
	Suggest maintaining North-South flow for vehicles	3
	Concern about the traffic impact of making Gower Street one way	2
	Suggest a review of the one-way streets to increase cycling permeability	2
	Suggest tunnels for traffic should be considered	2
	Suggest improvements to surrounding roads before scheme is implemented	2
	Suggest preventing pedestrianisation around Marble Arch	1
	Concern over rerouting HGVs down side roads	1
	Suggest that Oxford Circus becomes a roundabout	1
	Suggest 10mph speed limit on Oxford Street	1
	Suggest improving traffic light phasing on Oxford Street	1
	Suggest traffic access through surrounding areas should be maintained	1
	Suggest pedestrian priority at all north-south traffic crossings	1
	Build a new road to enable traffic to divert around a transformed Oxford Street	1
Underground	Concern about the impact of the scheme on the underground network (including overcrowding and capacity constraints)	40
	Concern about no step-free access at underground stations in the area	19
	Concern that the underground is too expensive if other options are removed	8
	Suggest renovating and improving Underground stations	3
	Suggest more entrances/exits to the Underground	2
	Suggest free underground journeys for those less able to walk long distances	1
	Suggest restricting underground use at weekends to reduce overcrowding on Oxford Street	1
Walking and pedestrian experier	Concern about existing overcrowding situation	22
	Suggest scheme will improve pedestrian experience	16
	Suggest regulating/managing street performances	8
	Concern that the scheme will exacerbate an already congested pedestrian environment	7
	Support for scheme as it will help alleviate pedestrian overcrowding	5
	Suggest walking routes to/from the new Crossrail stations are considered.	3
	Suggest reinstating alleyways and other pedestrian cut throughs	1
	Suggest areas where pedestrians cannot wait/ congregate	1
Wigmore Street	Concern about impact on residents	27
	Concern that proposed scheme will increase traffic congestion on Wigmore Street	22
	Concern about the impact of the proposed bus routings onto Wigmore Street	12
	Concern about air quality implications on Wigmore Street	5
	Concern about existing traffic congestion situation	5
	Concern regarding the suitability of the proposed cycling improvements on Wigmore Street	4
	Suggest restricting parking on Wigmore Street	1